April 30, 2020

Dear golf community,

We are delighted to welcome you back to Trailhead Golf Course beginning May 5!

Our focus remains on supporting the health and well-being of our customers, staff, partners, and the community. As one of the first industries to re-open, we take seriously the responsibility to provide an environment that aligns with the Governor's requirements and recommendations for slowing the spread of COVID-19.

We are finalizing COVID-19-specific protocols that alter our operations, in alignment with Governor Inslee's restart plan. These protocols are being developed in partnership with Spokane County and City golf courses and will follow recommendations from the CDC. We will share the final policy prior to opening May 5.

Golf Re-Opens at Trailhead Golf Course Tuesday, May 5 with revised protocols

Here are a few operational changes you can anticipate, in place to help slow the spread of COVID-19.

- Tee times and payment: please call the course to book your tee time. (Online tee times are a bit complex amidst these new protocols, so tee times are only available via phone at this time. We will offer online tee times again in the future.) Cards will be accepted; no cash please. Plastic "sneeze guard" barriers will be placed at each terminal.
- **Twosomes**: Per the Governor's order, *twosomes* have become the current standard as we reopen for play. Please call the golf course for "Family Play" times. They are very limited and later in the day.
- All power carts: one rider per cart, unless a minor is playing. Finn Scooters and pushcarts available.
- **Driving range and putting green**: please visit within 30 minutes of the start your tee time to avoid large numbers of people in these spaces. There will be 10 feet between driving range participants. Limited availability for practicing but open.
- Leave the flag-stick: for the time being, we are leaving the flagstick in the green. This is a USGA-approved tactic to limit touch points.
- Cup liners: we'll have cup liners in place to prevent people from reaching in to retrieve their ball.
- No rakes, benches or ball washers: we're removing these and other frequently touched items under the Governor's guidelines. If you pack it in, please pack it out.
- Increased cleaning: High-touched areas, restrooms, range balls, and carts cleaned frequently.
- Food and beverage: providing to-go orders only.
- Six foot rule: Please keep at least 6' between you and those outside your household.
- Rental Clubs: are not available to rent at this time.

Thank you for your role in supporting the health of our community.

When we re-open, we ask that participants please not attend golf facilities if you experience symptoms or have been in contact with someone experiencing symptoms; our staff will do the same.

Book your tee time!

Please call the course to book your tee time for May 5 and beyond. Phones open 9:00am Monday May 4th. Given the intricacies of scheduling protocols right now, tee times aren't available online, only by phone.

Trailhead Golf Course: 509-928-3484

Next steps

Thank you for your patience while we all adapt to a new normal. It will take time and care from our entire golf community working together. Protocols may change based on new information or evolving best practices. We will continue to follow the recommendations of local and state public health experts in collaboration with the City of Liberty Lake leadership. The health of our community is number one, and we appreciate your support of golf while following CDC guidelines.

We can't wait to see you (at a distance) on the course!

Chris Johnston, PGA Golf Professional City of Liberty Lake



